

Maria A. Fortugno

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OBJECTIVE

To contribute as an Instructor and Mediator with the Mediation expertise and Conflict Resolution skills gained during 34 years in the field of Alternative Dispute Resolution, with an emphasis on mediation and instruction in this field.

WORK EXPERIENCE

Mediation Works , Saskatoon, SK □ <i>Mediation Consultant</i>	05/1998 - present
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Presently deliver Assessments and Mediations as private contractor to a variety of clients including ADRSK, SGI, families and community organizations. Provide Coaching, Facilitation, Material Design and Instruction in Mediation and Conflict Resolution-related topics.

Ministry of Labour Relations and Workplace Safety , Saskatoon, SK □ <i>Senior Labour Relations Officer</i>	01/2004 – present
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Presently Perform full-time work including Assessment of involved parties requesting assistance in unionized and nonunionized workplaces across Saskatchewan experiencing individual or group conflict. Design and implement Workplace Mediation Plans involving Mediation or co-mediation, and follow-up of individual or group conflicts which, at times, includes resolution of grievances and/or harassment complaints. Lead Instructor of leadership teams, union and employer members in Workplace Conflict Resolution skills or Interest-based Bargaining skills.

Ministry of Justice and Attorney General , Saskatoon, SK Canada □ <i>Contract Mediator/Instructor</i>	10/1998 - 3/2012
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Performed Assessments, Mediation and follow-up involving lawyers and clients engaged on both sides of Queen's Bench civil lawsuits. Also performed family mediations on a smaller scale. Assisted with Mediation and Conflict Resolution Skill class instruction.

Saskatoon Community Mediation Services , Saskatoon, SK Canada □ <i>Mediator/Instructor</i>	01/1991 - 05/1998
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Assessed and Mediated conflicts in a variety of community settings, including Victim-Offender, Parent-Teen Conflict, Community Organizations and Churches. Implementation of Peer Mediation Programs involving staff and students in Saskatoon inner city elementary schools, high schools and in schools throughout

Saskatchewan upon request. Designed and delivered Mediation and Conflict Resolution Skills training for a variety of community and school settings throughout Saskatchewan.

EDUCATION

Justice Institute of British Columbia , Vancouver, BC Canada <input type="checkbox"/> Certificate in Conflict Resolution	1991 - 1993
210 hours of classes and completed assessments in Negotiation and Mediation	
Duquesne University Pittsburgh, Pennsylvania, U.S. <input type="checkbox"/> Master's Degree in Psychology	1986 - 1987
University of Saskatchewan Saskatoon, SK Canada <input type="checkbox"/> B.A. Honours in Psychology	1981 - 1985
Over 700 hours of other relevant training	

QUALIFICATIONS

Chartered Mediator with Alternative Dispute Resolution Institute of Canada and Board Member of A.D.R. Saskatchewan from 2012-24.

34 years of broad-based experience as a Mediator and Instructor in the field of Conflict Resolution.

17 years of training and experience as an Adlerian Parenting Instructor - developed and delivered parenting courses throughout Saskatoon.

12 years' experience as a volunteer presenter on bullying, harassment, abuse and human rights issues in schools and for amateur sport (esp hockey coaches) with The Saskatoon Red Cross Society.

SKILLS

Psychological Counselling/Therapy and Coaching. Strong rapport-building skills.

Comfortable interacting with a variety of clientele. Enjoy working independently and as part of a team.

Proficient in organizing file work and completing files. Practical level of computer and videoconferencing skills (including Teams and Zoom).